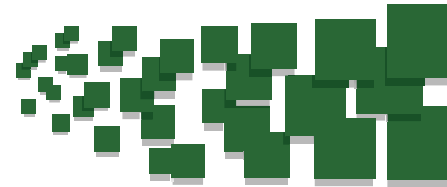


Coquitlam Public Library



Annual Report 2013

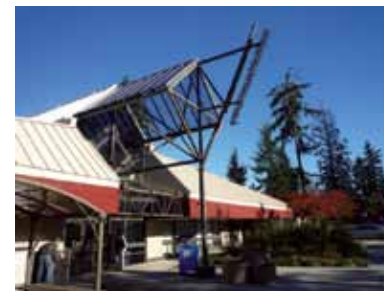


Contact Us

1



City Centre Branch & Book Bus
1169 Pinetree Way
Coquitlam, BC V3B 6X1



Poirier Branch
575 Poirier Street
Coquitlam, BC V3J 6A9

Administration: 604-937-4130
askalibrarian@library.coquitlam.bc.ca



Check out our website
www.library.coquitlam.bc.ca



Like our Facebook Page
Coquitlam Public Library



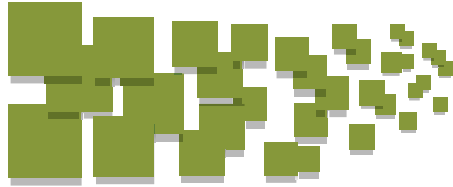
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Read our Blog
I Was Told There'd Be Cake



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"I think the health of our civilization, the depth of our awareness about the underpinnings of our culture and our concern for the future can all be tested by how well we support our libraries." Carl Sagan, *Cosmos*

On behalf of the Board, I would like to express our sincere thanks and appreciation to our staff, the Friends of the Coquitlam Public Library Society and our partners who assisted us in making 2013 a very successful year for the Coquitlam Public Library.

In particular, I would like to thank our Board members, who have contributed many volunteer hours to ensure our library meets the current and future needs of the community and our members. Without much fanfare, the Board continually works behind the scenes to ensure that input from all our community is heard regarding the direction of the library and its services. Our library continues to look towards improving the service it offers to its citizens.

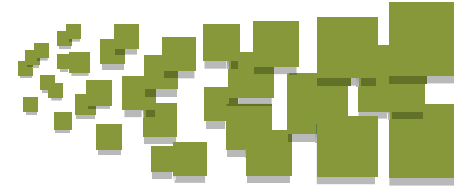
The Board also protects your rights and freedoms—from what you choose to read to advocating on your behalf to City Council for the funds the library needs to serve you well.

As technology continually advances, so will our programming. Our information technology and services offer practical support, providing patrons with the ability to learn new skills to help them collaborate and connect with others. Our library is in an exciting time of transition. It is our commitment that we grow in the right direction and plot the course ahead with creative vision and enthusiasm.

Looking back through this year we celebrate our achievements in literacy and service developments, again demonstrating what we can do when we work together. As you review the pages of the 2013 Annual Report, you will see how your library creates opportunities and experiences through literacy and programming. Please take a moment to celebrate our accomplishments and our pride in serving the people of Coquitlam.

Cheers

Jack Trumley, Chair
Coquitlam Public Library Board



The Mission of the Coquitlam Public Library is to connect its diverse community to creativity, discovery and knowledge.



Opening of *Migration* artwork—December 6, 2013

Technology &
Library Resources

Instruction on:

- downloading eBooks and audiobooks (*above*)
- internet searching and e-mail
- using the library's resources, including the online catalogue, databases, and job search resources

Canadian Culture

Programs in Cantonese, Mandarin and Korean, including preparation for:

- getting a Canadian driver's licence
- citizenship applications and interviews
- Permanent Residence renewal forms and procedures

Adult Literacy &
English Language

- Library tours for ELSA (English Language Services for Adults) and Foundations classes
- Citizenship classes
- Book Clubs
- Adult Learner Book Club, for new immigrants with limited English
- Adult literacy tutoring (*Tutors pictured above*)
- English Practice Groups, in partnership with SHARE, with a total of 2,989 people attending

Encouraging a Love of
Reading and Writing

- **Reading Link Challenge** (*2013 winners, Panorama Heights, pictured above*)
- **Literacy Days** at Coquitlam middle schools
- **Summer Reading Clubs** for elementary and middle school students (*photo below, right*)

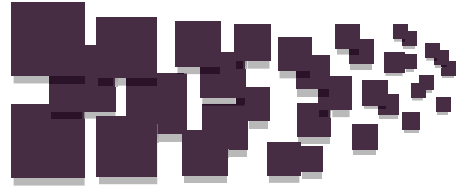


- **Teen writing contests** (*Poetry Slam winners, above*)

Teen / Child
Skill-Building Clubs

- **Homework Help Club**
Teens help younger children with homework skills
- **Reading Buddies**
Teens help kids in grades 1–4 practice reading (*photo above*)
- **Parlez Nous Francais**
Teens help younger students improve their French





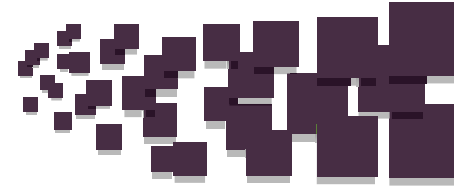
Celebrating Coquitlam's
cultural diversity and
artistic community



- We visited local events and festivals, including Seniors' Multicultural Day at Henderson Place Mall (*above*)
- We hosted a variety of programs including a concert of Classical Indian music and a Chinese New Year celebration (*below*)



- We displayed works by local artists at both branches
- We unveiled a permanent public art piece—*Migration* by artist Blake Williams—at the City Centre Branch (*photo on page 3*)
- We displayed the results of the *Welcome Project*, created by a culturally diverse group of more than 100 participants (*above*)
- We created a digital library of our significant historic collections (coquitlampubliclibrary.omeka.net)



population served

2013 & 2012
127,809



items in collection

2013: 264,773
2012: 260,316



new members

2013: 11,378
2012: 9,439

all items borrowed /
used in library

2013: 1,467,031
2012: 1,317,899



programs offered

2013: 1,166
2012: 1,058

eBooks & audiobooks
downloaded

2013: 29,975
2012: 20,652



program attendance

2013: 43,814
2012: 35,586

circulation of children's
materials

2013: 579,522
2012: 515,877



in-person visits

2013: 706,889
2012: 570,390



virtual visits (website)

2013: 824,888
2012: 584,785

reference questions
answered

2013: 75,541
2012: 71,967



public internet use

2013: 97,198
2012: 56,834

The Board and staff of Coquitlam Public Library wish to extend our sincere thanks to our donors, friends and sponsors. All donations help improve the library's services and collections.

The Friends of Coquitlam Public Library Society

Korean Collection	\$500
Lego	\$700
Tutoring	\$500
Books for Babies	\$1,600
Board Books	\$1,000
Reading Link Prizes	\$500
Total	\$4,800
Kinsmen	\$2,000
Barbara Mancell (to enhance outreach program)	\$150
BMO (Anonymous)	\$130
G. L. Korstrom	\$100
Ann Carlsen (for a Daisy Reader)	\$100
United Way	\$25
Other donations from community members, total:	\$578



friendsofcpl@
library.coquitlam.bc.ca



The Friends of Coquitlam Public Library Society hosts an annual Quiz Night to raise funds for the library.

Pictured at left, MP Fin Donnelly, the event's emcee, posing with the winning team.

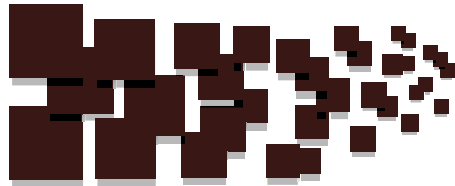
revenues

	2013	2012
grants	\$4,764,697	\$4,634,197
interest	16,951	15,690
finances and fees	61,533	58,599
photocopying services	14,038	9,994
book sales	5,133	3,569
fundraising activities	2,733	1,067
contribution of tangible capital assets	23,009	904,752
other	13,598	13,405
total revenue	\$ 4,901,732	\$ 5,641,273

expenditures

	2013	2012
amortization	\$582,725	\$564,410
building and grounds maintenance	151,960	107,897
conferences and courses	18,364	15,282
insurance	29,071	26,583
InterLINK assessment	66,455	68,036
loss on disposal of tangible capital assets	-	10,295
magazines and online subscriptions	98,913	106,476
professional fees	39,770	15,551
promotion and publicity	9,213	11,643
salaries and benefits	3,774,759	3,465,665
supplies and equipment	58,834	52,914
telecommunications, computer charges and utilities	221,297	241,386
transportation	24,004	18,795
rental, administration and other	33,061	32,639
total expenditures	\$ 5,108,426	\$ 4,737,554





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3



4



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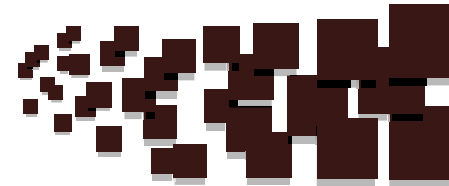


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1. Video game tournament
2. LEGO creations
3. City Centre patrons
4. Story Time at Cottonwood Park
5. Teen Quiz Night
6. Story Time at a local school
7. Adult literacy tutoring



2013 Library Board

Jack Trumley (Chair), Lance Gueck (Vice Chair),
Ann Carlsen (to June 2013), Alice Hale, Ron Lee, John J.J. McCullough,
Bertha Rojas, Kelly Zimmer, Councillor Terry O'Neill

Library Administration

Rhian Piprell, Library Director (to May 2013)
Todd Gnissios, Library Director (from Dec. 2013)
Silvana Harwood, Deputy Director (*right*)
Kerrie Glover, Human Resources / Payroll
Sandra Haluk, Administrative Assistant



Library Staff

We would like to thank our staff for their dedication to providing quality service to our community. This year, we recognized these employees for their long-term service:

5 years

Kerrie Glover

10 years

Shirley Chan
Jila Firouzmandi
Allison Hardman
Lisa Tang
Melani Williams

15 years

Vanessa Colantonio
Freda Harmer

20 years

Teresa Chamberlain
Silvana Harwood

25 years

Mary Beth Folino