



Join Our Leadership Team: Director, Public Services at Coquitlam Public Library

About Coquitlam Public Library:

The Coquitlam Public Library is a cornerstone of community engagement, innovation, and inspiration, emphasizing joy in the discovery for all ages. Our inclusive approach offers a welcoming atmosphere where digital literacy, the arts, and multilingual resources thrive. With two established locations, a mobile library service, and a third location in development, we provide educational and informational services that address the evolving needs of our diverse population. Our mission is supported by core values of openness, inclusion, respect, curiosity, and a profound love of learning.

Position Summary:

As the Director of Public Services, you will report to the Executive Director and be an integral part of the Library's Executive Leadership Team. Your role is central to enhancing community engagement and optimizing service delivery. You will lead the crafting and execution of community consultation strategies, transforming feedback into actionable plans, and designing neighborhood-specific services. This includes overseeing programming initiatives, space utilization, and ensuring our operations reflect our broad organizational objectives. Your leadership will guide departmental managers to fulfill the library's mission and fulfill our objectives.

Responsibilities Include:

Your responsibilities will encompass strategic and operational planning, community consultation, leading change initiatives, and employee engagement. You'll play a vital role in professional development and manage the service delivery budget. Additionally, you will represent the library in community and board meetings, advocating for our mandate while influencing policy and procedure implementation.

Candidate Profile:

We're looking for a candidate with a master's degree in a related field and 5-10 years of leadership experience in community programming and services. Your track record should reflect a capacity to lead strategic objectives, community engagement, and foster team development. An in-depth understanding of public library services and a commitment to customer service are essential.

Offering:

The role provides a base salary ranging from \$123,500 to \$134,240, four weeks of annual paid vacation, additional time off, and a comprehensive benefits package. Participation in the Municipal Pension Plan is included, and relocation assistance may be available for the right candidate.

Application Process:

We invite you to lead at Coquitlam Public Library, where your expertise will shape a future where knowledge and community go hand in hand.

Please submit your resume and cover letter at <https://careers.wmc.ca>. For further details, please reach out to Max Mollineaux at maxm@wmc.bc.ca.